



Who	can	rep	ort
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Parent	Child	Staff member or
		volunteer

What to report

Any child safety concerns, including:
disclosure of abuse or harm
allegation, suspicion or observation
breach of Code of Conduct
environmental safety issues

How

Verbal report, letter, email, telephone call, meeting

To whom

The Child Safety Officer or Head of Student Services

What next

The Child Safety Officer or Head of Student Services will:

offer support to the child, the parents, the person who reports and the accused staff member or volunteer initiate internal processes to ensure safety of the child, clarify the nature of the complaint, and commence disciplinary process (if required) decide, in accordance with legal requirements and duty of care, whether the matter should be / must be referred to the police or Child Protection and make referral as soon as possible if required

Outcome

Investigation; outcome decided.

Relevant staff, volunteers, parents and child notified of outcome of investigation.

Policies, procedures updated where necessary.